•		(C)
,	Application No.	Applicant(s)
Notice of Allowability	09/488,509	LEYMANN ET AL.
	Examiner	Art Unit
	Susanna M. Diaz	3623
The MAILING DATE of this communication All claims being allowable, PROSECUTION ON THE MERIT herewith (or previously mailed), a Notice of Allowance (PTO NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATE of the Office or upon petition by the applicant. See 37 CFR	rs Is (OR REMAINS) CLOSED in L-85) or other appropriate common NT RIGHTS. This application is a 1.313 and MPEP 1308.	n this application. If not included unication will be mailed in due course. THIS
1. $igtimes$ This communication is responsive to $ extit{Applicant's ame}$	ndment filed May 20, 2004.	
2. ☑ The allowed claim(s) is/are <u>22-29</u> .		
3. $igotimes$ The drawings filed on <u>20 January 2000</u> are accepted	by the Examiner.	
 4. Acknowledgment is made of a claim for foreign prio a) All b) Some* c) None of the: 1. Certified copies of the priority documents 2. Certified copies of the priority documents 3. Copies of the certified copies of the priority 	s have been received. s have been received in Application	on No
International Bureau (PCT Rule 17.2(a)).	•	d in this flational stage application from the
* Certified copies not received:		
Applicant has THREE MONTHS FROM THE "MAILING D noted below. Failure to timely comply will result in ABANE THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.	ATE" of this communication to file DONMENT of this application.	e a reply complying with the requirements
5. A SUBSTITUTE OATH OR DECLARATION must be INFORMAL PATENT APPLICATION (PTO-152) which		
6. CORRECTED DRAWINGS (as "replacement sheets"		
(a) including changes required by the Notice of Draf		w (PTO-948) attached
1) hereto or 2) to Paper No./Mail Date		
(b) ☐ including changes required by the attached Exar Paper No./Mail Date	niner's Amendment / Comment o	r in the Office action of
Identifying indicia such as the application number (see 37 each sheet. Replacement sheet(s) should be labeled as such		
7. DEPOSIT OF and/or INFORMATION about the attached Examiner's comment regarding REQUIREM		
Attachment(c)		
Attachment(s) 1. ☐ Notice of References Cited (PTO-892)	5. Notice of Ir	nformal Patent Application (PTO-152)
2. Notice of Draftperson's Patent Drawing Review (PTO-		ummary (PTO-413),
Information Disclosure Statements (PTO-1449 or PTO Paper No./Mail Date		/Mail Date Amendment/Comment
4. ☐ Examiner's Comment Regarding Requirement for Dep	oosit 8. 🛭 Examiner's	Statement of Reasons for Allowance
of Biological Material	9. 🗌 Other	- MILAMUA DER
		- SUSANNA DIGZ SUSANNADIGZ Primary Ezamin

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ALLOWANCE

- 1. Claims 22-29 are allowed.
- 2. The following is an examiner's statement of reasons for allowance:

Fuss et al. (U.S. Patent No. 6,401,119) is the closest prior art of record. Fuss discloses a network management system (i.e., a systems management system (SMS)) that monitors system workflow (i.e., the network management system functions as a workflow management system (WFMS)), detects disturbances in a system, and determines how each disturbance affects other hardware, software, and personnel operations throughout the system (col. 6, lines 20-35, 50-54, 60-65; col. 7, lines 1-24, 46-50; col. 8, lines 7-43; col. 8, line 66 through col. 11, line 8). However, Fuss does not teach or suggest that the SMS and WFMS are two separate systems that communicate with one another, thereby requiring performance of the following steps as part of these communications:

providing a communication bridge between said SMS and said WFMS; involving said event server of said SMS into the communication bridge by involving a process monitor of said WFMS into event handling; and

providing said process monitor with a set of predetermined rules in order to manage the impact of the error event on said impacted business processes.

The prior art of record fails to teach or suggest the combination of error event detection for "determining impacted business processes and activities within those

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business processes which are impacted by said error event, including both (1) information on the impact of the error event on organization personnel monitored resources, including staff and people, of said distributed application and (2) information on the impact of the error event on information technology monitored resources, including hardware and software, of said SMS," wherein the distributed application is provided in a workflow management system (WFMS) such that the SMS and WFMS are two separate systems that communicate with one another, thereby requiring performance of the following steps as part of these communications: providing a communication bridge between said SMS and said WFMS, involving said event server of said SMS into the communication bridge by involving a process monitor of said WFMS into event handling, and providing said process monitor with a set of predetermined rules in order to manage the impact of the error event on said impacted business processes. This combination of features is recited in claims 22 and 26 and dependent claims 23-25 and 27-29; therefore, claims 22-29 are deemed to be allowable over the prior art of record.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

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Conclusion

3. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Susanna M. Diaz whose telephone number is (703) 305-1337. The examiner can normally be reached on Monday-Friday, 9 am - 5 pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Tariq Hafiz can be reached on (703) 305-9643.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the Receptionist whose telephone number is (703)308-1113.

Any response to this action should be mailed to:

Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

or faxed to:

(703)305-7687

[Official communications; including

After Final communications labeled

"Box AF"]

(703)746-7048

[Informal/Draft communications, labeled

"PROPOSED" or "DRAFT"]

Hand delivered responses should be brought to Crystal Park 5, 2451 Crystal Drive, Arlington, VA, 22202, 7th floor receptionist.

Susanna M. Diaz Primary Examiner Art Unit 3623

June 16, 2004